



Dog Walking Agreement

Dog Walking Agreement

Date: _____

Client (Pet Owner):

Name: _____

Address: _____

Phone Number: _____

Email: _____

1. Pet Information

Dog Name/s: _____

Breed/s: _____

Age/s: _____

Gender/s: _____

Medical Conditions/Allergies: _____

Special Needs/Behavioural Issues: _____

Have they ever shown any aggression towards people or other animals? ☐ Yes ☐ No

Is/are Dog/s trusted and do you consent/request to walk off lead? ☐ Yes ☐ No

Fully Vaccinated: ☐ Yes ☐ No Spayed/ Neutered: ☐ Yes ☐ No

Collar/s with tag: ☐ Yes ☐ No Micro-chipped: ☐ Yes ☐ No

Microchip Number(s): _____

Dog/s medical history and any existing injuries that we should be aware of:

Is your dog/s insured? ☐ Yes ☐ No

*The Dog Walker reserves the right to discontinue service if the dog/s display aggressive or dangerous behaviour.

2. Services Provided

- Ensuring the dog's safety, comfort, and well-being during walks.
- Providing fresh water after walks.
- Wash down and towel dry (if they get muddy)

Group Walks: ☐ Yes ☐ No

The Client acknowledges that if group walks are agreed upon, their dog/s may be walked with other dogs, and any associated risks have been discussed and accepted.

3. Fees and Payment

- **Individual Walk (30 mins):** £12
- **Individual Walk (60 mins):** £18
- **Group Walk (up to 4 dogs) (30 mins):** £10 per dog
- **Group Walk (up to 4 dogs) (60 mins):** £14 per dog
- **2nd dog from the same household** – half price
- **Dog transport (5Miles)** £14 + 45p per additional mile, waiting £4 per every 30 min
- **Standard Weekend Walks:** +£2 per walk
- **Bank Holiday Walks:** +50% of regular rate
- **5 Walks per Week (30 Minutes Each):** £45
- **5 Walks per Week (60 Minutes Each):** £70
- **Payment Method:** Cash/Bank Transfer

4. Cancellations and Rescheduling

- **Cancellation Policy:** The Client must provide at least 24 hours' notice for cancelling a scheduled walk. Cancellations made without notice will incur a charge at the full rate.
- **Rescheduling Policy:** The Dog Walker will make reasonable efforts to accommodate rescheduling requests; however, rescheduling may not always be possible.

5. Emergency Procedures

In the event of an emergency (e.g., injury to the dog, sudden illness), the Dog Walker will contact the Client immediately using the provided contact details. If the Client is unreachable, the Dog Walker is authorised to seek emergency veterinary care at the Client's preferred veterinary clinic:

- **Veterinarian Name:** _____
- **Clinic Address:** _____
- **Phone Number:** _____

The Client agrees to reimburse any costs incurred for emergency veterinary care.

6. Liability and Insurance

- **Client's Responsibility:** The Client agrees to be liable for any injuries or damages caused by their dog(s) to the Dog Walker, other animals, or third parties during the walks.
- **Dog Walker's Responsibility:** The Dog Walker will take reasonable care to ensure the dog's safety but is not liable for incidents caused by factors outside their control, such as accidents involving other animals.

- **Insurance:**

The Dog Walker confirms they have valid public liability insurance as required in the UK and can provide proof upon request.

7. Data Protection and Confidentiality

The Dog Walker agrees to keep all Client information, including pet information, confidential and will not share it except as necessary to provide services in compliance with the General Data Protection Regulation (GDPR).

8. Terms and Conditions

Cancellations must be made at least 24 hours prior to the scheduled walk to avoid a charge. Cancellations within less than 24 hours will incur a 50% charge of the total service fee. No-shows or last-minute cancellations will be charged the full-service fee.

While every effort is made to ensure the safety and well-being of your dog, we cannot accept liability for any injury, loss, or damage to the dog, other dogs, or property, except in cases of gross negligence or misconduct on our part.

Owners are responsible for their dog's behaviour and safety during walks. If a dog causes damage to other dogs or third parties, the owner is fully responsible for any claims, fees, or damages that may arise.

Dogs will be kept on-lead during walks unless prior written consent is given by the owner for off-lead walking. Off-lead walks will be carried out only in safe, secure environments. Owners accept full liability when a dog is walked off-lead.

Walks will take place in most weather conditions, but in cases of extreme weather (e.g., storms, extreme heat), walks may be shortened, rescheduled, or cancelled for the safety and comfort of the dog. In such cases, we will make every effort to contact the owner to discuss alternatives.

Payment for dog walking services is due either upon booking or at the time of service, depending on the arrangement made. Payment can be made via cash, bank transfer, or another agreed method.

If payment is not received within seven days of the due date, a late fee of 5% will be applied to the total bill. Continued failure to settle outstanding invoices may result in the suspension or termination of services.

If you provide a key for access to your property, it will be kept securely and used only for the purpose of providing dog walking services. The key will not be shared with anyone without prior consent from the owner. We will return keys at the end of the service or store them securely for future use.

Signatures

By signing below, I agree to the terms and conditions outlined in this Agreement.

Client's Signature: _____

Date: _____